#### A Game-Theoretic Perspective on Trustworthy Data-Driven Algorithms

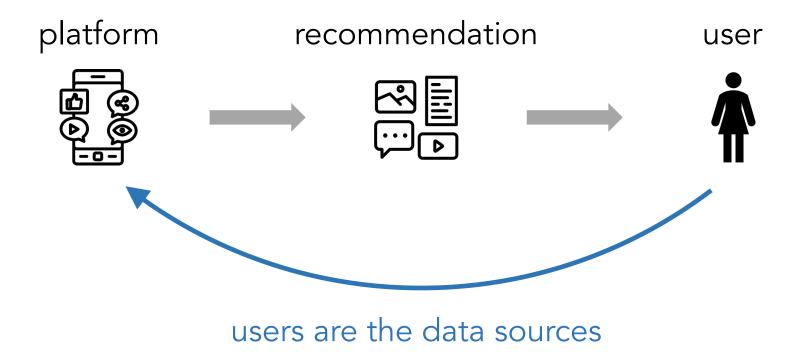
**Sarah H. Cen**, Andrew Ilyas, and Aleksander Mądry MIT EECS INFORMS Annual Meeting

October 16, 2023

# Data-driven algorithms are built on, well, data.

## Where does the data come from?

#### In many settings, the data comes from humans



#### In many settings, the data comes from humans



To make this work, typically assume that user behavior is **exogenous** 

(i.e., if a *different* platform issues the same recommendation, the user would respond in the same way)

#### In many settings, the data comes from humans



In practice, users can learn, adapt, and strategize.

(i.e., they can respond to the same recommendation differently based on the algorithm that generated it!)

Example 1: Social media users

User believes platform pays too much attention to their clicks.



Avoid clicking



Search links in private mode

"Sometimes I may like a song but not thumbs-up the song because I don't want my feed filled with similar artists/videos"

[Cen, Ilyas, Allen, Li & Madry, '23]

Example 1: Social media users

User believes platform pays too much attention to their clicks.



Avoid clicking



Search links in private mode

"I avoid reading certain news stories on Google news because I know I will be bombarded with similar articles. Instead I switch to an untracked browser to read the story."

[Cen, Ilyas, Allen, Li & Madry, '23]

Example 1: Social media users

User believes platform pays too much attention to their clicks.



Avoid clicking



Search links in private mode

"I have many YouTube accounts so my algorithm does not pick up a YouTube link a friend sends me to watch"

[Cen, Ilyas, Allen, Li & Madry, '23]

#### Example 1: Social media users

User believes platform pays too much attention to their clicks.



Avoid clicking



Search links in private mode

Example 2: Uber drivers

Driver learns that Uber represents their preferences as unimodal.







Example 1: Social media users User believes platform pays too much attention to their clicks.

#### Is user strategization a problem?

Driver learns that Uber represents their preferences as unimodal.

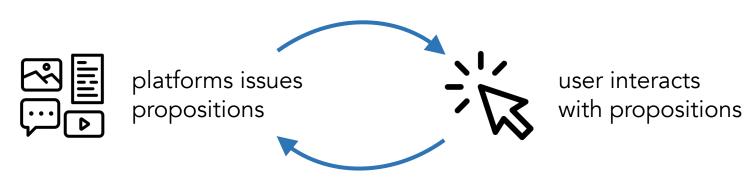
E>





#### Contributions

Model: Repeated, two-player game



- Propose a model that captures user strategization
- Show strategization can help platform in short-term
- Show strategization hurts platform by misleading them
- Connect to designing trustworthy algorithms

#### Related work

Mechanism design & strategic behavior. [Myerson '89; Nisan & Ronen '99; Borgers & Krahmer '15]

**Repeated, alternating games**. [Roth, et al. '10; Fudenberg & Tirole '05; Tuyls, et al. '18]

Strategic classification. [Hardt, et al. '15; Levanon & Rosenfeld '22]

## Model

## Repeated, two-player game

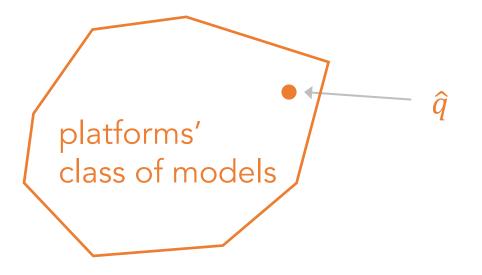
At each time step t = 1, 2, ...

Platform generates propositions  $Z_t$ 

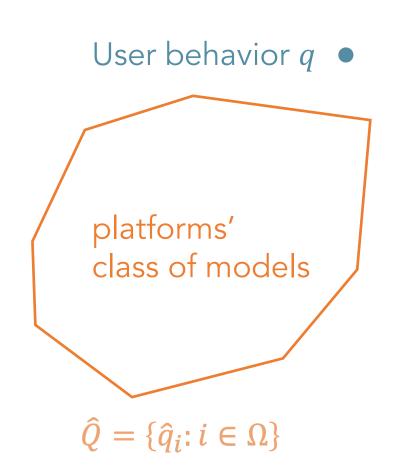
User responds with behavior  $B_t \sim q(\cdot | Z_t)$ 

Platform and user collect payoffs  $V(Z_t, B_t)$  and  $U(Z_t, B_t)$ .

To generate props, platform tries to learn model of user behavior *q* 



## Platform behavior



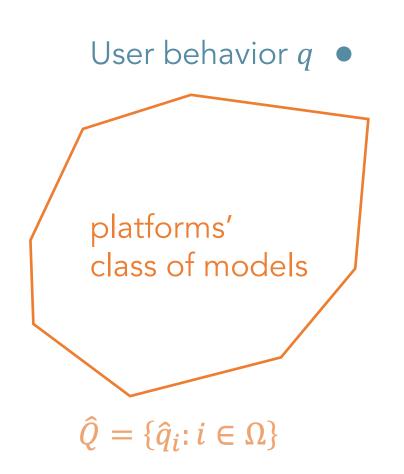
Platform maintains estimate of q

Platform updates estimate at every t based on  $Z_t$  and  $B_t$ 

Bayesian update:

 $\mu_{t+1}(\omega) = \frac{\mu_t(\omega)\hat{q}_{\omega}(B_t|Z_t)}{\sum_{\omega'\in\Omega}\mu_t(\omega')\hat{q}_{\omega'}(B_t|Z_t)}, \quad \forall \omega \in \Omega.$ 

## Platform behavior



Platform maintains estimate of q

Platform updates estimate  $\mu_t$  at every t based on  $Z_t$  and  $B_t$ 

Platform generates propositions  $Z_t$  using an algorithm p

That is,  $Z_t \sim p(\cdot; \mu_t)$ 

e.g., if it believes you like cat videos, does it show you cat videos or animal videos

#### Important detail

Before the game, Platform declares  $(p, \hat{Q})$ User decides  $q \longleftarrow may depend on (p, \hat{Q})$ 

At each time step t = 1, 2, ...

Platform generates propositions  $Z_t \sim p(\cdot; \mu_t)$ 

User responds with behavior  $B_t \sim q(\cdot | Z_t)$ 

Platform and user collect payoffs  $V(Z_t, B_t)$  and  $U(Z_t, B_t)$ .

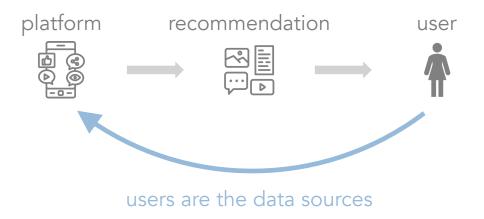
How should we model user strategization?

#### How should we model user strategization?

Recall: We want to capture behavior, like...

"Sometimes I may like a song but not thumbs-up the song because I don't want my feed filled with similar artists/videos"

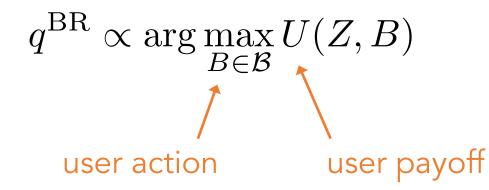
"I have many YouTube accounts so my algorithm does not pick up a YouTube link a friend sends me to watch"



Users know that their **current** actions affect their **downstream** outcomes

#### Naive user vs. Strategic user

#### Naive user: Behaves as if they are only interacting once



#### Naive user vs. Strategic user

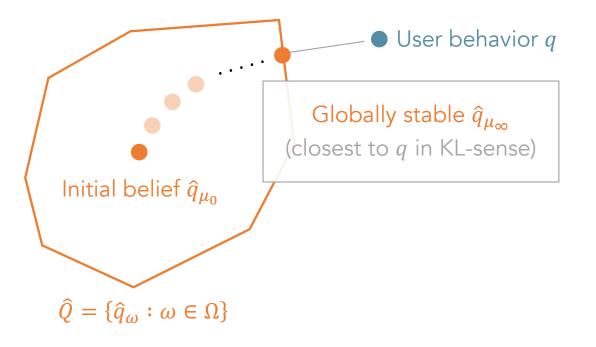
Naive user: Behaves as if they are only interacting once

**Strategic user**: Chooses behavior that optimizes their downstream (limiting) outcome

$$q^*(p,\Omega) \in \arg\max_{q \in \mathcal{Q}} \min_{\mu \in \Delta(S^{\infty}_{p,q,\Omega})} \bar{U}(p^{\mu},q)$$
  
user behavior

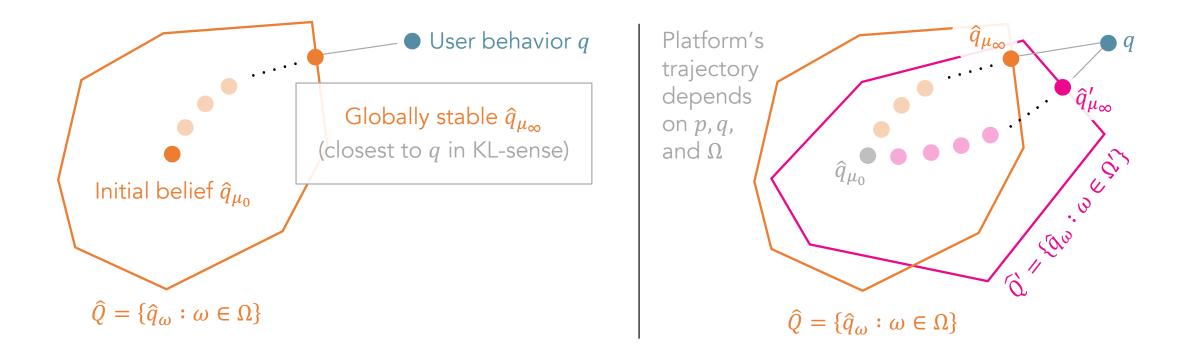
worst-case, limiting payoff under q

## Limiting behavior



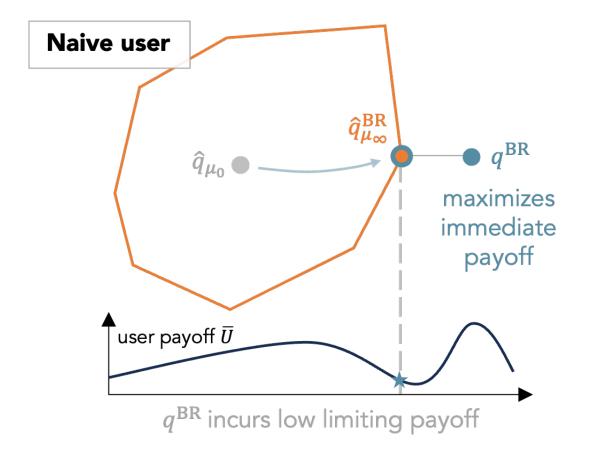
**Theorem (informal)**.  $\hat{q}_t$  converges to models closest to q in KL-sense [Frick, lijima & Ishii '20]

## Limiting behavior

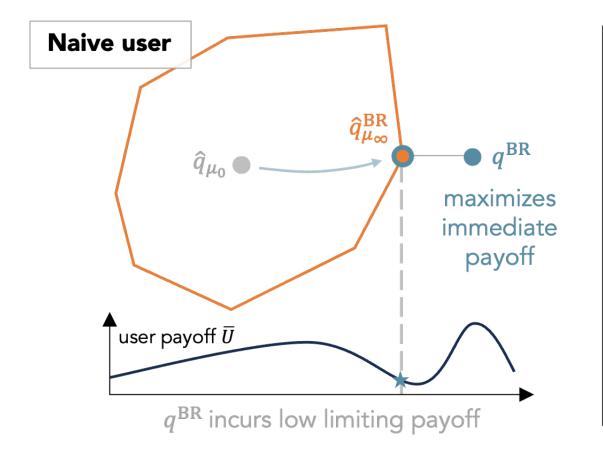


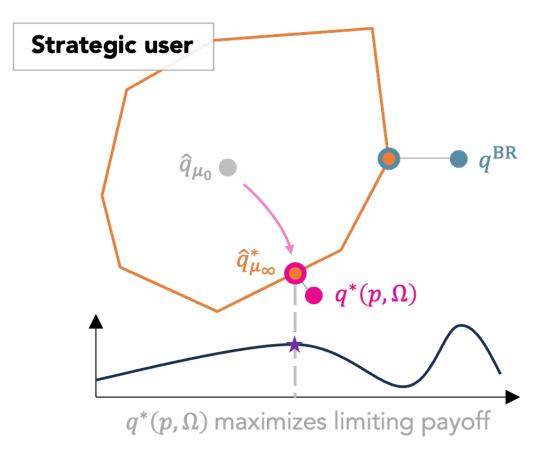
**Theorem (informal)**.  $\hat{q}_t$  converges to models closest to q in KL-sense [Frick, lijima & Ishii '20]

#### Geometric intuition



#### Geometric intuition





## Effects of strategization

**Theorem (informal)**. When platform and user payoffs are sufficiently aligned but platform is mis-specified, then user strategization increases the platform's payoff.

**Theorem (informal)**. When a platform collects data under one algorithm, its estimate of its payoff under a different algorithm can be arbitrarily bad when the user is strategic.

**Theorem (informal)**. A platform's payoff can <u>decrease</u> when it expands it model family if <u>the user is strategic</u>.

## Trustworthy algorithms

**Definition**. A user <u>trusts</u> their platform if she is incentivized to be BR.

That is, user trusts that the platform will not misinterpret user's bestresponse behavior and behave optimally for the user in the long-run.

Interventions:

- Eliciting more active feedback
- Multiplicity of algorithms

#### Summary

Users are main data sources in many settings. Users can adapt to platform.

This makes the data platforms collect unreliable.

How should we design algorithms under strategic users?

We provide a framework for algorithm design under strategic users. We find that participatory design improves outcomes.

# Thank you!

shcen@mit.edu